

THE UROLOGY GROUP

www.urologygroupvirginia.com

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Knowing Your Benefits for Male Infertility

The insurance companies have specific guidelines regarding infertility coverage.

They are obligated to provide you with this information.

1. To verify insurance benefits please refer to the customer service phone number printed on your insurance card. We recommend that you do the following:

Specifically ask for benefits relating to infertility.

Obtain name of customer service representative giving you information.

Document date and time of phone call.

Request written confirmation of benefits.

Please obtain any referral or pre-authorization from your primary care physician if required.

2. Review benefits booklet provided by your employer. Copy section that pertains to infertility benefits if applicable.

3. If treatment is covered by your insurance plan, you will need to supply written confirmation to our office by letter format or copies from your benefits book.

If treatment is not covered by your insurance plan, payment is due at the time of service.